

Credit Union Insurance Services Association

# Newsletter

## Happy Holidays

It has certainly been an eventful year here in BC. Like the rest of the world, we started it in the midst of a pandemic, then the forest fires came and whole towns were lost. Next, we had a “heat dome” which fueled the flames even more, and finally a series of “atmospheric rivers” that brought flooding and devastation to the Province. Climate change is here, and we have a new vocabulary.

These events have been hard on the people of British Columbia, and they have been tough on our industry. Through all of this however, people have demonstrated great acts of kindness and goodwill, which far too often we forget to acknowledge or take for granted. So take a moment during this holiday season to recognize other people’s contributions to our lives, whether personal or professional.

When you reflect on all that has happened, and with Christmas rapidly approaching, it highlights what is really important, and that is friends and family. Now is a time to give thanks for all we have, spend some quality time together and look forward to a New Year.

Wishing you all a very Merry Christmas

Best Wishes

Dave Jevons  
Executive Director, CUISA

### Contact Us

#### CUISA

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### 2021/2022 Board of Directors

President – Kevin Sigouin  
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From serving customers remotely to preparing for Enhanced Care, your resilience and adaptability have helped ensure that British Columbians continue receiving the insurance services they need.

We know how crucial Autoplan brokers are for helping people get the right coverage. Thank you for all that you do. We look forward to our continued partnership in 2022.





# MUTUAL FIRE INSURANCE

## Mutual Fire Insurance Home

Insuring your home protects you, the people you love, and the things that matter the most. With our home insurance product, we deliver easy to read wordings—detailing what is covered and what is not covered—ensuring policyholders have a clearer understanding of their coverage. This product, combined with the excellent knowledge and service of our underwriting team, provides our policyholders with the coverage they require when the time comes to rely on it.

### Home Insurance Highlights:

- Peril offerings: Comprehensive, Extended Perils, Limited Perils, Basic
- New limits for Personal Property
- Wordings delivered as a base plus additional forms
- Detailed conditions, warranties and how *We settle Your loss*

Discover more about Home Insurance at MFI by contacting your dedicated underwriter.



[info@mutualfirebc.com](mailto:info@mutualfirebc.com)



[mutualfirebc.com](http://mutualfirebc.com)

Follow Us





## Free coverage for COVID-19 with your full vaccine

Buy a travel plan



The impact of COVID-19 has given consumers a heightened awareness of the risk of travelling uninsured, and they want protection. A recent survey showed British Columbians are 50% more likely to purchase travel insurance than they were prior to the pandemic. And to no surprise, 73% consider COVID-19 coverage their top priority when choosing an insurer.

### Offer your clients travel insurance from the health company that cares



**\$10M in coverage for COVID-19** when you're fully vaccinated regardless of destination or advisory



**New Travel Health Check** shows you health advisories



**One of the most recognized symbols** of healthcare in the world



**Find 24/7 answers** to all your questions at [pac.bluecross.ca](https://pac.bluecross.ca)

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**604 419-2304**

Individual Health Benefits — Travel  
Pacific Blue Cross



**TRAVEL  
INSURANCE**





## **PROUD SUPPORTER OF CUISA** **AND OUR CREDIT UNION FAMILY**

Offer superior coverage this holiday season.  
Family HomeCover is a comprehensive package  
designed with your client in mind.

For more information on [HomeCover](#), please contact your  
Underwriter or Business Development Advisor.



Part of Definity



## Looking after one another for 125 years.

In 1896, twenty farmers got together to look  
after each other and their communities.

125 years later, this still holds true.

[wawanesa.com](http://wawanesa.com)



***Wawanesa***  
***Insurance***



# ON YOUR SIDE, WITH FAST & EFFECTIVE SERVICE

**ON SIDE**  
RESTORATION®  
Performance demonstrated.  
Every day.

We respond 24/7 to all types of losses. Whether it be a single unit, or multi-unit property restoration need, On Side is your trusted service provider.



## WE GET PROPERTIES BACK TO PRE-LOSS CONDITION QUICKLY AND WITH NO SURPRISES!

Our expert Project Managers understand the urgency and potential complexities that may arise when dealing with single or multi-unit property loss. We leverage proprietary software, 3D technology, and photo or video to accurately document our findings and work.

## ON SIDE IS YOUR TRUSTED SOURCE FOR EMERGENCY DAMAGE MITIGATION.



### OUR SERVICES:

- ✓ Fire, flood & mould damage mitigation, remediation & restoration
- ✓ Weather damage response & repair
- ✓ Demolition & debris removal
- ✓ Biohazard Decontamination including Coronavirus
- ✓ Hazardous material containment & elimination
- ✓ Smoke & odour control, purification and air washing
- ✓ Art and electronics restoration
- ✓ Asbestos testing & abatement
- ✓ Trauma scene clean-up
- ✓ Board-ups
- ✓ Building envelope & water ingress assessment
- ✓ Contents: pack-out, cleaning & storage
- ✓ Vandalism

CALL DAY OR NIGHT 1-888-663-6604 or email [contactus@onside.ca](mailto:contactus@onside.ca)

Learn more about On Side Restoration at [www.onside.ca](http://www.onside.ca)





We're grateful for partnerships that stand out. To honour our brokers and help support those facing challenges at this special time of year, Echelon has made a donation to the Women in Insurance Cancer Crusade (WICC). Happy holidays, everyone!

**echelon**  
Insurance





**RESTORE REPORT**  
DECEMBER 2021

# HOLIDAY DECORATION SAFETY 101

**Help your policyholders and their homes stay safe during the holiday hustle.**

The holiday season is full of good food, festive decorations and a lot of extra activities. This can mean your policyholders have even less time to think about safety. That's why it's important to remind your policyholders about these simple safety precautions to help keep them safe throughout the holidays.

## HOLIDAY SAFETY GUIDE:



Keep live trees watered — dry trees can ignite easily.



If you decide against a live tree, look for fire-resistant artificial options.



Check decorative lights for frayed wires or broken bulbs.



Don't overload outlets.



Only burn wood in your fireplace.



AVAILABLE 24/7/365

**CALL 800-RESPOND**

ServiceMasterRestore.ca